CIS 120: Google IT Professional Support I–Technical Support Fundamentals

This course is the first of a series intended to prepare students for employment as entry-level IT support specialists. In this course, students will be introduced to the work of information technology. Students will learn about the different facets of information technology, such as computer hardware, the Internet, computer software, troubleshooting and customer service.

Credits: 2
Lab Hours: 0
Lecture Hours: 2
Prerequisites:
CIS 146